IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:)	Group Art Unit: 2195		
Andrew D. Flockhart)	Confirmation No.: 9237		
Serial No.: 10/673,118	í	Examiner: Eric Charles Wai		
Filed: September 26, 2003)			
Atty. File No.: 4366-106)	INFORMATION DISCLOSURE		
Entitled: "Method and Apparatus for Load)	<u>STATEMENT</u>		
Balancing Work on a Network of Servers Based)	Electronically Submitted		
on the Probability of Being Serviced Within a	,	•		
Service Time Goal"				
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450				
Dear Sir:				
The references cited on attached Form PTC of the Examiner.)-14	49 are being called to the attention		
Copies of the cited non-patent and/or foreign	ı refe	erences are enclosed herewith.		
Copies of the cited U.S. patents and/or patent applications are enclosed herewith.				
Copies of the cited U.S. patents/patent appl	icati	on publications are not enclosed in		
accordance with 37 C.F.R. § 1.98(a).				
Copies of the cited references are not en	close	ed, in accordance with 37 C.F.R.		
§ 1.98(d), because the references were cited by				
Trademark Office in prior application Serial No				
which is relied upon for an earlier filing date under		•		
To the best of applicants' belief, the pertine				
are believed to be summarized in the attached Engli				
applicants do not necessarily vouch for the accuracy				
Examiner's attention is drawn to the following	_			
Serial Nofiled				
Serial Nofiled	(/	Autorney's Ref. No)		
Other:				

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

FEES

	37 CFR 1.97(b): No fee is believed due in connection with this submission, because the information disclosure statement submitted herewith is satisfied by one of the following conditions ("X" indicates satisfaction):
	Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or
-)(-	Within three months of the date of entry into the national stage of an international application as set forth in 37 CFR 1.491 or
	Before the mailing date of a first Office Action on the merits, or
	Before the mailing of a first Office action after the filing of a request for continued examination under 37 CFR.114. Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to
	Deposit Account 19-1970.
	37 CFR 1.97(b). The information disclosure statement transmitted herewith is being filed after all the above conditions (37 CFR 1.97(b)), but before the mailing due to one of the following conditions: (1) a final action under 37 CFR. 1.113 or (2) a notice of allowance under 37 CFR. 1.113 or (3) an action that otherwise closes prosecution in the application. This Information Disclosure Statement is accompanied by: A Certification (below) as specified by 37 CFR. 1.97(e). Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 19-1970. Reaching the property of the pr
	Account 19-1970.
	37 CFR 1.97(d): This Information Disclosure Statement is being submitted after the period specified in 37 CFR 1.97(e). This information Disclosure Statement includes a Certification (below) as specified by 37 C.F.R. 1.97(e) AND
	Applicants hereby requests consideration of the reference(s) disclosed herein. Please charge Deposit Account 90-1970 in the amount of \$18.000 under 37 G.P. R. 1170). Please credit my overpayment to charge any undersymment to Deposit Account 19-1970. Election to pay the fee should not be taken as an indication that applicant(s) cannot execute a critication.

Certification (37 C.F.R. 1.97(e)) (Applicable only if checked)		
The undersigned certifies that: Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1). A copy of the communication from the foreign patent office is enclosed.		
OR		
No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(2).		
Respectfully submitted,		
SHERIDAN ROSS P.C.		
By: Jougus Juvat Douglas W. Swartz Registration No. 37739 1560 Broadway, Suite 1200 Denver, Colorado 80202-5141		

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Date: May 25, 2010